

# GENERAL HEALTH INFORMATION CHART # \_\_\_\_\_

DATE: \_\_\_\_\_

PATIENT NAME: \_\_\_\_\_ LAST \_\_\_\_\_ FIRST \_\_\_\_\_ BIRTH DATE: \_\_\_\_\_ AGE: \_\_\_\_\_

## DENTAL HISTORY

1. Reason for Visit / Main Concern? Check-Up  Cleaning  Toothache  Other \_\_\_\_\_ Please list on line below.
2. Are there other conditions of which we should be aware? YES  NO  If yes, please specify: \_\_\_\_\_
3. When did you last visit a dentist? \_\_\_\_\_ 4. What treatment was performed? \_\_\_\_\_
5. Was the treatment completed? \_\_\_\_\_ 6. When were dental x-rays taken? \_\_\_\_\_
7. Did you have a cleaning? YES  NO  8. Have you had gum (periodontal) treatment? YES  NO
9. Have you ever had prolonged bleeding after an extraction? YES  NO  If yes, please specify: \_\_\_\_\_
10. Have you had any problems with past dental treatment? YES  NO  If yes, please specify: \_\_\_\_\_
11. Do you grind your teeth, clench your jaws, or have symptoms near your ears such as clicking, popping, pain or locking open? YES  NO  If yes, please specify: \_\_\_\_\_
12. Have you ever been diagnosed or treated for TMD (Temporomandibular Joint Dysfunction) sometimes called TMJ? YES  NO  If yes, please specify: \_\_\_\_\_
13. Do your gums bleed easily? YES  NO  14. Do you feel you have bad breath? YES  NO
15. Are your teeth sensitive to hot or cold? YES  NO  16. Would you like your teeth whiter? YES  NO
17. Are you happy with your smile? YES  NO  If no, please explain: \_\_\_\_\_

## MEDICAL HISTORY

1. Are you under a Doctor's care at this time? YES  NO  If yes, please specify: \_\_\_\_\_ Dr. Name: \_\_\_\_\_  
Dr. Phone: ( ) \_\_\_\_\_
2. Are you allergic to penicillin, codeine, local anesthetics, tranquilizers or any other drugs or medicine? \_\_\_\_\_
3. Are you taking any medications at this time, including birth control? YES  NO  If yes, please specify: \_\_\_\_\_
4. (Women) Are you pregnant now? YES  NO  If yes, how many months? \_\_\_\_\_ Are you nursing? YES  NO
5. Are there any other health problems of which we should be advised? Please specify: \_\_\_\_\_
6. Do you have, or have you had, any of the following?

Please check "YES" or "NO"	Doctor Comments	Please check "YES" or "NO"	Doctor Comments
ARTIFICIAL HEART VALVE YES <input type="checkbox"/> NO <input type="checkbox"/>	_____	HEPATITIS YES <input type="checkbox"/> NO <input type="checkbox"/>	_____
AIDS/HIV+ YES <input type="checkbox"/> NO <input type="checkbox"/>	_____	HIGH BL. PRESSURE YES <input type="checkbox"/> NO <input type="checkbox"/>	_____
ANEMIA YES <input type="checkbox"/> NO <input type="checkbox"/>	_____	JAUNDICE YES <input type="checkbox"/> NO <input type="checkbox"/>	_____
ANGINA YES <input type="checkbox"/> NO <input type="checkbox"/>	_____	JOINT REPLACEMENT YES <input type="checkbox"/> NO <input type="checkbox"/>	_____
ARTHRITIS YES <input type="checkbox"/> NO <input type="checkbox"/>	_____	KIDNEY DISEASE YES <input type="checkbox"/> NO <input type="checkbox"/>	_____
ASTHMA YES <input type="checkbox"/> NO <input type="checkbox"/>	_____	LATEX ALLERGY YES <input type="checkbox"/> NO <input type="checkbox"/>	_____
BISPHOSPHONATE THERAPY YES <input type="checkbox"/> NO <input type="checkbox"/>	_____	LIVER PROBLEMS YES <input type="checkbox"/> NO <input type="checkbox"/>	_____
BLEEDING PROBLEMS YES <input type="checkbox"/> NO <input type="checkbox"/>	_____	LOW BL. PRESSURE YES <input type="checkbox"/> NO <input type="checkbox"/>	_____
CANCER YES <input type="checkbox"/> NO <input type="checkbox"/>	_____	LUNG DISEASE YES <input type="checkbox"/> NO <input type="checkbox"/>	_____
CHEMO/RAD THERAPY YES <input type="checkbox"/> NO <input type="checkbox"/>	_____	PACEMAKER YES <input type="checkbox"/> NO <input type="checkbox"/>	_____
COSMETIC SURGERY YES <input type="checkbox"/> NO <input type="checkbox"/>	_____	PSYCHIATRIC CARE YES <input type="checkbox"/> NO <input type="checkbox"/>	_____
DIABETES YES <input type="checkbox"/> NO <input type="checkbox"/>	_____	RHEUMATIC FEVER YES <input type="checkbox"/> NO <input type="checkbox"/>	_____
DIZZY SPELLS YES <input type="checkbox"/> NO <input type="checkbox"/>	_____	SINUS TROUBLE YES <input type="checkbox"/> NO <input type="checkbox"/>	_____
DRUG ADDICTION YES <input type="checkbox"/> NO <input type="checkbox"/>	_____	SLEEP APNEA YES <input type="checkbox"/> NO <input type="checkbox"/>	_____
EMPHYSEMA YES <input type="checkbox"/> NO <input type="checkbox"/>	_____	TOBACCO YES <input type="checkbox"/> NO <input type="checkbox"/>	_____
EPILEPSY YES <input type="checkbox"/> NO <input type="checkbox"/>	_____	STROKE YES <input type="checkbox"/> NO <input type="checkbox"/>	_____
FAINTING YES <input type="checkbox"/> NO <input type="checkbox"/>	_____	THYROID PROBLEMS YES <input type="checkbox"/> NO <input type="checkbox"/>	_____
GLAUCOMA YES <input type="checkbox"/> NO <input type="checkbox"/>	_____	TMD OR TMJ YES <input type="checkbox"/> NO <input type="checkbox"/>	_____
HEART ATTACK/SURGERY YES <input type="checkbox"/> NO <input type="checkbox"/>	_____	TUBERCULOSIS YES <input type="checkbox"/> NO <input type="checkbox"/>	_____
HEART MURMUR/PROBLEMS YES <input type="checkbox"/> NO <input type="checkbox"/>	_____	VENEREAL DISEASE YES <input type="checkbox"/> NO <input type="checkbox"/>	_____

*To the best of my knowledge, I have answered every question completely and accurately. I will inform my dentist of any change in my health and/or medication. I further certify that I consent to taking x-rays and an oral examination.*

Patient's signature \_\_\_\_\_ (Parent if Patient is a Minor) \_\_\_\_\_ Date \_\_\_\_\_  
Doctor Signature \_\_\_\_\_

### MEDICAL UPDATE:

1. Patient's signature \_\_\_\_\_ Doctor's Signature \_\_\_\_\_ Date \_\_\_\_\_
2. Patient's signature \_\_\_\_\_ Doctor's Signature \_\_\_\_\_ Date \_\_\_\_\_
3. Patient's signature \_\_\_\_\_ Doctor's Signature \_\_\_\_\_ Date \_\_\_\_\_

# PATIENT INFORMATION

CHART # \_\_\_\_\_

## PATIENT

Name \_\_\_\_\_  
Last First

Address \_\_\_\_\_ Apt. # \_\_\_\_\_

City \_\_\_\_\_ Zip \_\_\_\_\_

How long at this address? \_\_\_\_\_

Phone (\_\_\_\_) \_\_\_\_\_

Cell/Pager (\_\_\_\_) \_\_\_\_\_

E-mail \_\_\_\_\_

Social Security # \_\_\_\_\_

DL# \_\_\_\_\_

Age \_\_\_\_\_ Birthdate \_\_\_\_\_

## RESPONSIBLE PARTY (If same as above, please skip)

Name \_\_\_\_\_  
Last First

Address \_\_\_\_\_ Apt. # \_\_\_\_\_

City \_\_\_\_\_ Zip \_\_\_\_\_

How long at this address? \_\_\_\_\_

Phone (\_\_\_\_) \_\_\_\_\_

Social Security # \_\_\_\_\_ DL# \_\_\_\_\_

Relationship to Patient \_\_\_\_\_

Age \_\_\_\_\_ Birthdate \_\_\_\_\_

## EMPLOYMENT

Occupation \_\_\_\_\_

Employer \_\_\_\_\_

How Long? \_\_\_\_\_

Business Address \_\_\_\_\_

City \_\_\_\_\_ Zip \_\_\_\_\_

Business Phone (\_\_\_\_) \_\_\_\_\_ Ext. # \_\_\_\_\_

Verified By \_\_\_\_\_ Date \_\_\_\_\_

(Office use only)

## REFERENCES

Name \_\_\_\_\_  
Last First

Phone (\_\_\_\_) \_\_\_\_\_

Name \_\_\_\_\_

Phone (\_\_\_\_) \_\_\_\_\_

Spouse's Name \_\_\_\_\_

Spouse's Work Phone (\_\_\_\_) \_\_\_\_\_  
Last First

## PERSON TO CONTACT FOR EMERGENCY:

Last \_\_\_\_\_ First \_\_\_\_\_

Phone (\_\_\_\_) \_\_\_\_\_

Physician \_\_\_\_\_ Phone (\_\_\_\_) \_\_\_\_\_

## GETTING TO KNOW YOU

Do you have family members who may need dental care?  
 If so, please list name & relationship (son, daughter, husband)

1: \_\_\_\_\_ 2: \_\_\_\_\_  
 3: \_\_\_\_\_ 4: \_\_\_\_\_

How did you hear about our office? (Check one)

- |   |  |
|---|--|
| <input type="radio"/> Family-Friend (400)   | <input type="radio"/> Insurance Plan (460)       |
| <input type="radio"/> Confident® (440)      | <input type="radio"/> Television (020)           |
| <input type="radio"/> Newspaper (470)       | <input type="radio"/> Radio (030)                |
| <input type="radio"/> Billboard (050)       | <input type="radio"/> Yellow Pages (120)         |
| <input type="radio"/> Flyer-Coupon (490)    | <input type="radio"/> Direct Mail-Postcard (480) |
| <input type="radio"/> Office Sign (420)     | <input type="radio"/> Internet-Website (190)     |
| <input type="radio"/> Office Transfer (430) |  |

I want information in Spanish: YES  NO

## INSURANCE / DENTAL PLAN

Primary:  Insurance  PPO  HMO (Check one)

Plan Name \_\_\_\_\_

Address \_\_\_\_\_

City, Zip \_\_\_\_\_

Insurance / Plan Phone # \_\_\_\_\_

Employer \_\_\_\_\_

Union/Local \_\_\_\_\_ Group # \_\_\_\_\_ Plan# \_\_\_\_\_

Insured's Name \_\_\_\_\_

Insured's Soc. Sec. # \_\_\_\_\_ Birthdate \_\_\_\_\_

## INSURANCE / DENTAL PLAN

Secondary:  Insurance  PPO  HMO (Check one)

Plan Name \_\_\_\_\_

Address \_\_\_\_\_

City, Zip \_\_\_\_\_

Insurance / Plan Phone # \_\_\_\_\_

Employer \_\_\_\_\_

Union/Local \_\_\_\_\_ Group # \_\_\_\_\_ Plan# \_\_\_\_\_

Insured's Name \_\_\_\_\_

Insured's Soc. Sec. # \_\_\_\_\_ Birthdate \_\_\_\_\_

- I certify that the information provided is accurate and will be relied upon for granting credit and providing dental services. I understand that I am financially responsible for the charges not covered by or paid by my insurance for whatever reason.
- By signing below, I authorize that you may verify and exchange information on me and any additional applicants, including requiring reports from credit reporting agencies.
- I authorize payment directly to the dentist of any group insurance benefits otherwise payable to me. I understand that I am financially responsible for any charges not covered by this authorization. I authorize release of any information relating to any dental claim or claims.
- I understand that this dental practice is owned and operated by an independent dentist. I acknowledge that each dentist is individually responsible for the dental care provided to me and no other dentist or corporate entity is responsible for my dental treatment.

Signature of Responsible Party or Patient  
 (Parent if Patient is a Minor)

Date

# Informed Consent General Dentistry

Chart # \_\_\_\_\_

All patients complete 1 thru 4 below, and 5 thru 13 as needed.

## 1. EXAMINATIONS AND X-RAYS

I understand that the initial visit may require radiographs in order to complete the examination, diagnosis and treatment plan. I understand I am to have work done as detailed in the attached treatment plan.

(Initials \_\_\_\_\_)

## 2. DRUGS, MEDICATION AND SEDATION

I have been informed and understand that antibiotics and analgesics and other medications can cause allergic reactions causing redness and swelling of tissues, pain, itching, vomiting, and/or anaphylactic shock (severe allergic reaction). I have informed the Dentist of any known allergies. They may cause drowsiness, lack of awareness and coordination which can be increased by the use of alcohol or other drugs. I understand and fully agree not to operate any vehicle or hazardous device for at least 12 hours or until fully recovered from the effects of the anesthetic, medication and drugs that may have been given me in the office for my care. I understand that failure to take medications prescribed for me in the manner prescribed may offer risks of continued or aggravated infection and pain and potential resistance to effective treatment of my condition. I understand that antibiotics can reduce the effectiveness of oral contraceptives (birth control pills). I understand that all medications have the potential for accompanying risks, side effects, and drug interactions. Therefore, it is critical that I tell my dentist of all medications I am current taking.

(Initials \_\_\_\_\_)

## 3. CHANGES IN TREATMENT PLAN

I understand that during treatment it may be necessary to change or add procedures because of conditions found while working on the teeth that were not discovered during examination, the most common being root canal therapy following routine restorative procedures. I give my permission to the Dentist to make any/all changes and additions as necessary.

(Initials \_\_\_\_\_)

## 4. TEMPOROMANDIBULAR JOINT DYSFUNCTION (TMD)

I understand that popping, clicking, locking and pain can intensify or develop in the joint of the lower jaw (near the ear) subsequent to routine dental treatment wherein the mouth is held in the open position. Although symptoms of TMD associated with dental treatment are usually transitory in nature and well tolerated by most patients, I understand that should the need for treatment arise, then I will be referred to a specialist for treatment, the cost of which is my responsibility.

(Initials \_\_\_\_\_)

## 5. DENTAL PROPHYLAXIS (CLEANING)

I understand the treatment is preventative in nature, intended for patients with healthy gums, and is limited to the removal of plaque and calculus from the tooth structures in the absence of periodontal (gum) disease.

(Initials \_\_\_\_\_)

## 6. FILLINGS

I understand that a more extensive restoration than originally diagnosed may be required due to additional decay or unsupported tooth structure found during preparation. This may lead to other measures necessary to restore the tooth to normal function. This may include root canal, crown, or both. I understand that care must be exercised in chewing on fillings during the first 24 hours to avoid breakage. I understand that sensitivity is a common after effect of a newly placed filling.

(Initials \_\_\_\_\_)

## 7. REMOVAL OF TEETH

Alternatives to removal have been explained to me (root canal therapy, crown, and periodontal surgery, etc.) and I authorize the Dentist to remove the following teeth \_\_\_\_\_ and any others necessary for reasons in paragraph #3. I understand removing teeth does not always remove all the infection, if present, and it may be necessary to have further treatment. I understand the risks involved in having teeth removed, some of which are pain, swelling, spread of infection, dry socket, exposed sinuses, loss of feeling in my teeth, lips, tongue and surrounding tissue (Parasthesia) that can last for an indefinite period of time or fractured jaw. I understand bleeding could last for several hours. Should it persist, particularly if it is severe in nature, it should receive attention and this office must be contacted. I understand that I may need further treatment by a specialist or even hospitalization if complications arise during or following treatment, the cost of which is my responsibility.

(Initials \_\_\_\_\_)

## 8. CROWNS, BRIDGES, VENEERS AND BONDING

a. I understand that sometimes it is not possible to match the color of natural teeth exactly with artificial teeth. I further understand that I may be wearing temporary crowns, which may come off easily and that I must be careful to ensure that they are kept on until the permanent crowns are delivered. I realize that the final opportunity to make changes in my new crown, bridge, or veneer (including shape, fit, size and color) will be before cementation. It has been explained to me that, in a very few cases, cosmetic procedures may result in the need for future root canal treatment, which cannot always be predicted or anticipated. I understand that cosmetic procedures may affect tooth surfaces and may require modification of daily cleaning procedures. It is also my responsibility to return for permanent cementation within 20 days after tooth preparation. Excessive delays may allow for decay, tooth movement, gum disease, and/or bite problems. This may necessitate a remake of the crown, bridge, or veneer. I understand there will be additional charges for remakes or other treatment due to my delaying permanent cementation.

(Initials \_\_\_\_\_)

b. I am electing to use noble, high noble or ceramic instead of base metal in my crown and bridge restorations.

(Initials \_\_\_\_\_)

c. I am electing to do a fixed bridge or implant replacement of missing teeth instead of a removable appliance. I understand that this fixed bridge or implant and crown may not be a covered benefit under my insurance policy.

(Initials \_\_\_\_\_)

**9. DENTURES – COMPLETE OR PARTIAL**

I realize that full or partial dentures are artificial, constructed of plastic, metal, and/or porcelain. The problems of wearing those appliances have been explained to me including looseness, soreness, and possible breakage. I realize the final opportunity to make changes in my new denture (including shape, fit, size, placement, and color) will be the "teeth in wax" try-in visit. Immediate dentures (placement of dentures immediately after extractions) may be uncomfortable at first. Immediate dentures may require several adjustments and relines. A permanent relines or a second set of dentures will be necessary later. This is not included in the initial denture fee. I understand that most dentures require relining approximately three to twelve months after initial placement. The cost for this procedure is not included in the initial denture fee. I understand that it is my responsibility to return for delivery of dentures. I understand that failure to keep delivery appointments may result in poorly fitted dentures. If a remake is required due to my delay of more than 30 days, there will be additional charges.

(Initials \_\_\_\_\_)

**10. ENDODONTIC TREATMENT (ROOT CANAL)**

I realize there is no guarantee that root canal treatment will save my tooth, that complications can occur from the treatment, and that occasionally, canal material may extend through the root tip which does not necessarily affect the success of the treatment. The tooth may be sensitive during treatment and even remain tender for a time after treatment. Hard to detect root fracture is one of the main reasons root canals fail. Since teeth with root canals are more brittle than other teeth, a crown is necessary to strengthen and preserve the tooth. I understand that endodontic files and reamers are very fine instruments and stresses can cause them to separate during use. I understand that occasionally additional surgical procedures may be necessary following root canal treatment (Apicoectomy). I understand that the tooth may be lost in spite of all efforts to save it.

(Initials \_\_\_\_\_)

**11. PERIODONTAL TREATMENT**

I understand that I have a serious condition causing gum inflammation and/or bone loss, and that it can lead to the loss of my teeth and/or negative systemic conditions (including uncontrolled diabetes, heart disease, and pre-term labor, etc.). Alternative treatment plans have been explained to me, including non-surgical therapy, antibiotic/antimicrobial treatment, gum surgery, and/or extractions. I understand the success of any treatment depends in part on my efforts to brush and floss daily, receive regular therapeutic cleanings as directed, follow a healthy diet, avoid tobacco products and follow other recommendations. I understand bleeding could last for several hours. Should it persist, particularly if it is severe in nature, it should receive attention and this office must be contacted. I understand that periodontal disease may have a future adverse effect on the long-term success of dental restoration work.

(Initials \_\_\_\_\_)

**12. IMPLANTS**

I understand that no dentistry is permanent and that ideal implant placement may not be possible based on anatomic limitations. I have been informed that there is always the possibility of failure resulting from the tissues of the body not physiologically accepting these artificial devices, and infections may occur post operatively which may necessitate removal of the affected implant(s). I realize there is the slight possibility of injury to the nerves of the face and tissues of the oral cavity, and this numbness may be of a temporary or, rarely, permanent in nature. I understand that it is absolutely necessary with implant therapy to have regular periodic examinations and cleanings. I agree to assume the responsibility to make appointments and report as instructed by the treating dentist.

(Initials \_\_\_\_\_)

**13. BLEACHING**

Bleaching is a procedure done either in office (approximately 1 hour) or with take-home trays (several treatments over 2-4 weeks). The degree of whitening varies with the individual. The average patient achieves considerable change (1-3 shades on the dental shade guide). Coffee, tea and tobacco will stain teeth after treatment and are to be avoided for at least 24 hours after treatment. I understand I may experience sensitivity of the teeth and/or gum inflammation, which may subside when treatment is discontinued. The Dentist may prescribe fluoride treatments to aid with sensitivity. Carbamide peroxide and other peroxide solutions used in teeth bleaching are approved by the FDA as mouth antiseptics. Their use as bleaching agents has unknown risks. Acceptance of treatment means acceptance of risk. Pregnant women are advised to consult with their physician before starting treatment.

(Initials \_\_\_\_\_)

**14. NITROUS OXIDE**

I elect to have nitrous oxide in conjunction with my dental treatment. I have been informed and understand the possible side effects that may occur. These include, but are not limited to, nausea, vomiting, dizziness and headache. I understand that nitrous oxide use is not indicated if I am pregnant.

(Initials \_\_\_\_\_)

**15. DENTAL BENEFITS**

I understand that my insurance may provide only the minimum standard of care. I understand that submitting insurance and receiving a benefit is my responsibility. I elect to follow the Dentist's recommendation of optimal dental treatment.

(Initials \_\_\_\_\_)

I understand that dentistry is not an exact science and that therefore reputable practitioners cannot properly guarantee results. I acknowledge that no guarantee or assurance has been made by anyone regarding the dental treatment I have requested and authorized. I understand that each Dentist is an individual practitioner and is individually responsible for the dental care rendered to me. I also understand that no other Dentist or corporate entity, other than the treating Dentist, is responsible for my dental treatment. I acknowledge the receipt of and understand post-operative instructions and have been given an appointment date to return.

Signature \_\_\_\_\_

Date: \_\_\_\_\_

Doctor: \_\_\_\_\_

Date: \_\_\_\_\_

## ACKNOWLEDGEMENT OF PRIVACY PRACTICES

My signature confirms that I have been informed of my rights to privacy regarding my protected personal and health information, under the Health Insurance Portability & Accountability Act of 1996 (HIPAA). I understand the terms in which my personal health and identification information may be used.

I have been informed of my dental provider's *Notice of Privacy Practices* containing a more complete description of the uses and disclosures of my protected health information. I have been given the right to review and receive a copy of such *Notice of Privacy Practices*. I understand that my dental provider has the right to change the *Notice of Privacy Practices* and that I may contact this office at the address above to obtain a current copy of the *Notice of Privacy Practices*.

I understand that I may request in writing that you restrict how my private information is used or disclosed to carry out treatment, payment or health care operations and I understand that you are not required to agree to my requested restrictions, but if you do agree then you are bound to abide by such restrictions.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

RELATIONSHIP TO PATIENT:  ADULT PATIENT  PARENT  GUARDIAN  OTHER

Please list any dependent children under the age of 18 also covered by this acknowledgement:

I give permission for the following communications to be used by Eagle Dental (please check all that apply):

Cell phone:  Text Message reminders permitted

Home phone  Work  E-Mail:

I am granting permission for Eagle Dental to disclose their identity to anyone who may answer my home, work or cell phone.

I am granting permission for Eagle Dental to leave a message with any person who may answer my phone or on my voicemail of the following numbers (please check all that apply):

Home Phone  Cell Phone  Work Phone  None- please just ask for a call back

Other (Please explain)

I would like to give permission for the following person(s) to have access to personal information including but not limited to appointments, treatment, and billing of myself and any dependent children listed above:

-----  
For Office Use Only:

We were unable to obtain the patient's written acknowledgement of our Notice of Privacy Practices due to the following reason:

The patient refused to sign

Communication barriers

Emergency situation

Other – please list:

**PATIENT CONSENT- PRIVACY PRACTICES – SIGNATURE ON FILE**

To the best of my knowledge, all of the preceding answers are correct. If I have any changes in my health status or if my medication changes, I shall inform the dentist and staff at the next appointment without fail.

I hereby authorize payment directly to Eagle Dental of the dental benefits otherwise payable to me.

I hereby authorize Eagle Dental to release any information concerning my health or dental care, advice, treatment or supplies provided. This information is to be used in administering dental claims and/or discussing treatment options with other dental professionals.

I understand and agree that (regardless of my insurance status) I am ultimately responsible for the balance on my account for any professional services rendered.

**By signing below, I acknowledge that I have read and understand the statements mentioned above.**

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

## FAILED APPOINTMENT NOTICE

Escalating health care costs are a burden to all of us. Lately, we have had a dramatic increase in some patients failing their confirmed appointments, or canceling their appointments over the weekends on the message machine with no opportunity for us to fill those times. Some dental staff is paid regardless of whether their patient comes in or not, thus these missed appointments result in significant overhead costs to the office.

Due to an increasing number of failed appointments and last minute cancellations, we have found it necessary to implement a failed appointment/ short notice cancellation charge. Effective immediately, on your *third* failed appointment (or an appointment canceled without 48 business hours notice) there will be a \$60 charge to your account. Additional failed appointments/ last minute cancellations will also result in a \$60 charge to your account.

We regret having to implement this policy, but it is a fair policy for patients that repeatedly miss their appointments.

Please sign below if you accept these terms

Signature: \_\_\_\_\_

Date: \_\_\_\_\_